

Chautauqua County Education Coalition Cohort Training: Process Outline & Working Document

I. Grand Challenge:

Grand Challenge: Coordinate and align offerings of cohort training for immediate in demand occupations in the health care and manufacturing economy.

II. Stakeholder Concept: Stakeholder Identification

Primary Stakeholders

Who... (entity)	Who... (person)	Guiding Team Participant?
JCC Continuing Education – Jamestown		
JCC Continuing Education - Dunkirk		
JCC Credit		
IBEW		
BOCES		
Job Corp		

Secondary

Who... (entity)	Who... (person)	Guiding Team Participant?

Supporting Stakeholders

Who... (entity)	Who... (person)	Guiding Team Participant?

III. A Collaborative Process: Agreement on the Process

IV. Critical Roles

- a. Co-Convener – MAST/CCHN
- b. Facilitative Leader – Todd Trnum
- c. Process Facilitator(s)
- d. Content Experts
 - i. Manufacturers Association of the Southern Tier
 - ii. JCC Continuing Education

- iii. JCC Technology Programs
- iv. Job Corp
- v. IBEW
- vi. BOCES

II. Gathering the Information

- a. Identification of Employer Needs
 - i. See CCHN data
 - ii. See MAST - Manufacturing Skill Assessment Survey
- b. Inventory of current programming
 - i. Health Care
 - 1. MECO – M1 Summer rotation medical student year one program
 - 2. Primary Care Provider Recruitment
 - 3. Specialist Recruitment
 - 4. M3-M4 Year Long – Lake Erie College of Osteopathic Medicine
 - 5. LPN Training at JCC
 - ii. Manufacturing
 - 1. DIDI Programming
 - 2. JCC Technical training programs
 - 3. Machining and Industrial Equipment Technology Tuition reimbursement/recruitment program

III. Develop Current State Map

Health Care:

Manufacturing: Manufacturing Skills Survey conducted by the Manufacturers Association of the Southern Tier has identified the need for 268 manufacturing technologists to fill annual job openings. The highest needs areas are machining, industrial maintenance technology, engineering and welding.

Health Care

Who... (entity)	Who... (person)	is doing what...	for whom...	and why are they doing it?	How is success measured?

Manufacturing

Who... (entity)	Who... (person)	is doing what...	for whom...	and why are they doing it?	How is success measured?

IV. Understanding the Challenge

Health Care:

Manufacturing: Fulfill the need for 268 manufacturing technologists to fill annual job openings.

V. Future State Picture

Health Care:

Manufacturing: Manufacturers are able to secure the workforce they need to retain and grow operations in Chautauqua County.

VI. Catalytic Projects

VII. Restructuring the Work

VIII. Strategic Alignment

IX. Continuous Improvement